



DALKO Resources, Inc.
99 Canal Street
P.O. Box 98
Sharpsville, PA 16150
Work #724-962-4289 ext. 1324
Fax # (724) 962-3657
jjoseph@driworldwide.com

March 16, 2020

Dear Customer:

As efforts concerning the containment of COVID-19 (Coronavirus) expand and evolve here in the U.S. and around the world, we want to assure you that we are focused on three things:

1. Ensuring the safety of our employees
2. Continuing to provide exceptional service to our customers
3. Supporting local efforts to limit the spread and impact of COVID-19

The CDC issued a strong suggestion that events with 10 or more people should be cancelled for the next eight weeks or become virtual. We fully support the suggestion and think it is in the best interest of everyone to follow that advice.

Dalko maintains a very robust Business Safety and Continuity Plan that is reviewed, updated, tested and audited. Pandemic response has the potential to disrupt services, therefore our team takes this very seriously. We remain prepared for a multitude of potential outcomes and will be providing updates accordingly. Dalko has taken internal measures in accord with its safety plan to ensure the safety of its employees as well as all visitors to Dalko facilities.

With each day as concern regarding the Coronavirus outbreak continues to grow, our team is here to provide as much support as possible during this time. Our team is ready to address and mitigate possible disruptions associated with COVID-19, and reduce any potential impact on your business. **All services will continue to be provided.**

Dalko will continue to monitor information from the CDC, the WHO and other state and local agencies to ensure our measures remain up to date with the progress of the virus.

Lastly, we wish your associates and operations the very best during these next few weeks and Dalko stands ready to assist you as we move forward. Please let us know if there is anything we can do to provide assistance to your team.

Thank you,

Dalko Resources, Inc.
Joseph M. Joseph, Esquire
General Counsel and Executive VP of Human Resources